

**Hunt Brothers Support Contract Agreement Checklist
(Minimum Contract term 12 months)**

Please select the desired contract level

Contract level	Monthly Fee	Num. of Hours for the Month
Bronze	\$475.00	5
Silver	\$720.00	8
Gold	\$1020.00	12
Platinum	\$1280.00	16
Premier	\$1875.00	25

Ask us about an additional discount for our Voice and Internet Customers

Company Name: _____

Contact Name: _____

Billing Contact: _____

Technical Contact: _____

Phone number: _____

After Hour contact number: _____

Fax number: _____

Address: _____

City: _____

State: _____ Zip: _____

Desired Services Checklist:

(as needed, daily, weekly, monthly, quarterly, annually)

Break/Fix-miscellaneous assigned task: _____

Full Network Audit and Documentation:

Recommend System and network Upgrades:

Servers: if multiple servers please specify which servers or all servers

Operating system updates and patches: _____

Virus Scan and updates: (Please list type of software used if part of maintenance)

Spyware Scan and updates: _____

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Defragmentation:

Tape backup verification and validity: (Please specify the type of backup software you use)

Verify resources and health:

3rd party software updates: Please list any programs that you want Hunt Brothers to be responsible for updating.

Note: Not all software can be supported by our company and may require a vendor which specializes or has experience with the software:

Responsible for Add/change/delete users:

Responsible for troubleshooting network connectivity:

PC's: if multiple servers please specify which pc's or all pc's

Operating system updates and patches: _____

Virus Scan and updates: _____

Spyware Scan and updates: _____

Defragmentation:

3rd party software updates: (Please list in detail the software)

Network Connectivity:

Misc: _____

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Network switches/routers/vpn's/firewalls/wireless access points:

IOS updates and patches:

If this is something that you would like done please indicate a list of current equipment and version if known

Latest security threats addressed

Add/change/delete users:

Additional Notes:

Officer Name (Please print)

Signature

Date